

Private Event FAQ's

Questions	Answers
How do I find your event contact form?	Visit majesticphx.com/rentals or use the location link below: Chandler: bit.ly/ChandlerPrivateRentals Tempe: bit.ly/TempePrivateRentals Gilbert: bit.ly/GilbertPrivateRentals
How much does a theater rental cost?	Pricing is based on theater capacity (number of seats available). It may be subject to seasonal increases depending on the date, time, location, and theater. You can find our pricing for our Express Bookings located on each venue's event page.
What movie can I watch?	Private events can only feature movies currently playing at the time of the event. Availability depends on the event date, and the requested movie may not be available.
When can I book a private event, and how far in advance should I plan?	Private event bookings must be made at least two weeks in advance, and our calendar is currently open up to three months ahead. If your desired date and time are not listed within this period, the theater space may not be available. However, you can submit an inquiry through our event form to check for additional availability.
Do we offer discounted pricing for fundraisers or nonprofits?	No. Pricing is non-negotiable and heavily reliant on the event date, venue requested, and theater capacity.

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How do I know what dates are available?	For Express Bookings and our general scheduling, available dates and times can be viewed online. For Business Events, complete the event inquiry and a Majestic team member will provide you with available dates Typically, our business meetings are offered Monday through Friday before 5 pm.
If I have less than 20 people, can I still host a private event at Majestic?	Yes. Theater events can be booked with less than 20 people. However, pricing is based on theater capacity, not the number of people who attend. You may be subject to minimums on food and beverage as well as the price for the venue rental and tickets. For more accurate pricing, fill out the form on our website.
Can a theater be donated to us for our event?	At this time, Majestic Neighborhood Cinema Grill provides donations as Food and Beverage vouchers and movie tickets. To qualify, your organization must be a non-profit with proof of 501(c)(3) status, be located in Arizona, and complete the donation form at www.majesticphx.com/majestic-gives-back
Are you able to broadcast or stream professional or college sports events?	Due to licensing restrictions, we are unable to stream or broadcast any professional or college sports events at this time.
Can we stream movies from a streaming service or bring our own Blu-ray to view?	Due to licensing restrictions, we are unable to stream or broadcast any streaming services at this time.
Do you offer video game parties or private rental packages?	Currently, at this time, we do not offer video game consoles to be connected to our theater screens.

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Can we bring in outside food and beverage for our private event?	Outside food and beverages are not permitted. All food and drinks must be purchased through Majestic. However, for children's events, birthday cakes or cupcakes may be allowed with prior approval.
Do you offer filmmaker events, or can I screen a film I have created?	Majestic does not offer private rentals for these types of requests. Please email info@majesticphx.com with your licensing terms and requirements.
Does the food and beverage cost include gratuity?	A 20% gratuity is automatically included in all host-covered food and beverage charges. If guests order additional items beyond what the host is covering, gratuity for our service team is encouraged but not automatically included.
What is your cancellation or rescheduling policy?	Cancellations and rescheduling may be subject to fees. Please contact our events team for details on our cancellation policy.